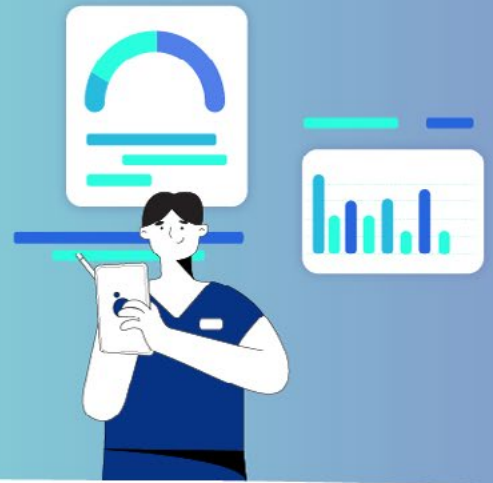


Intus Care

# Technical Assistance & Consulting (TAC)



Implementing a new predictive software to leverage patient data can sound daunting, but our PACE experts are here to support you and your team to address organizational-specific needs.

Our **Technical Assistance Team members** are leading and innovative PACE experts, personally invested in the well-being of Dual Medicare/Medicaid and special needs individuals. We share a vision with PACE to improve clinical outcomes through data and to grow the PACE model of care across the country. Our team's expertise helps PACE programs **achieve growth, streamline operations, improve clinical outcomes, reduce unnecessary service utilization costs**, and much more.

Our team will work alongside your PACE Program's leadership team and staff to execute and complete project work plans aimed at improving participant and organizational outcomes. We take a hands-on approach and inform our projects with organizational data that assists in identifying the real issues and opportunities within a PACE program's development.

## How we can help:

### 1 CMS Audits

**How We Help:** Our PACE experts work hand in hand with your program to help prepare for upcoming audits, communicate information to CMS, and remediate processes following audits.

**Mock Audits:** The Intus Care mock audit process will evaluate PACE compliance with regulatory requirements in SDAG (Service Determination Requests, Appeals, and Grievances), Provision of Services, Personal Records, and Compliance and Quality improvement. By working through your organization's current processes, our team will identify what fails to meet CMS's standards and how to correct them before audit findings occur.



[Click Here for a Mock Audit Sample Proposal](#)

**Audit Preparation:** Audit expectations are changing across the board. Our team ensures everyone in your organization is up to date with current expectations and armed with the knowledge to be successful in all audit case scenarios.

**Audit Remediation and Corrective Action Planning:** Following the results of an audit, our team will oversee the corrective action process to address corrective and Immediate corrective action requirement submissions to CMS.

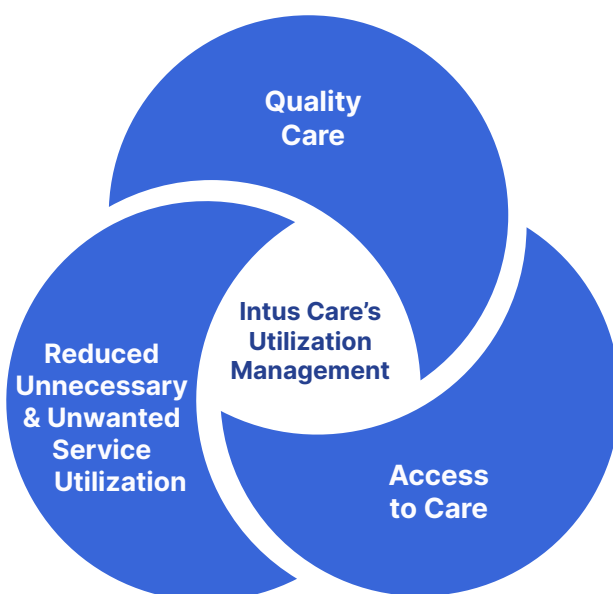
## 2 PACE Program Development

**How We Help:** We focus on creating lasting frameworks for your organization to be compliant and successful, providing the highest quality of care.

**Quality Development:** Our team provides expertise on all aspects of the quality process from Annual Work Plans to Quality Program Development. We outline plans to improve quality through a data-driven and root-cause-analysis approach and follow quality improvement best practices to develop plans to improve quality outcomes through a data-driven system.

**Compliance Development:** Our team provides expertise on compliance program development that aligns with PACE program compliance oversight requirements, Part D compliance oversight requirements, and best practices for operating an effective compliance program. We will assist with organizational risk assessments, evaluation of compliance program effectiveness, and corrective actions in response to detected compliance issues.

**Utilization Management:** Through our data-driven approach we offer programs the ability to see utilization trends and opportunities, methodically advising on how to build lasting processes and improve utilization outcomes.



### 3 Operational Management & Growth

**How We Help:** Intus Care's data-driven approach helps PACE programs inform operations methodically. Combined with our team's expertise, we empower programs to grow and benchmark effectively.

**Staff Training & Education:** Through our team of PACE experts, we train organizational leadership on processes proven to be successful in the PACE model of care, including but not limited to quality approaches, IDT operations, falls management, and much more.

**Data Benchmarking & Reports:** Our comprehensive and continuously expanding national database provides custom benchmarking reports identifying outcomes in which your organization is excelling and those that present improvement opportunities in comparison to PACE peers across the country.

**New Program Development:** We advise on service area expansion applications at the CMS and state levels while structuring frameworks to be successful in the development process.

**Operational Growth Management:** Whether it's managing growth, facilitating growth, or advising on the enrollment processes, our team is here to empower your organization to grow successfully.

**Contact us today and let's talk about what Intus Care can do for your organization.**

**Email:** [Info@Intuscare.com](mailto:Info@Intuscare.com) | **Phone:** 269.998.4393



#### **Contact us for pricing.**

Additional ancillary services such as customized success plans for our software product (data engine) and ad hoc reporting are available.